

Vibe Arts School Clubs Terms and Conditions

Vibe Arts | www.vibearts.co.uk | 0208 058 18 58

By enrolling your child in Vibe Arts School Clubs, you agree to abide by these terms and conditions. If you have any questions or concerns, please do not hesitate to contact us.

1. Registration & Payment:

Registration is final upon payment. We do not offer free trials for our school clubs. We do not accept childcare vouchers. There are no refunds for missed sessions due to student absence, school trips, or illness, etc. Places are non-transferable, meaning a registration and payment cannot be transferred to a different student.

2. Medical Conditions:

Parents/Guardians must disclose any medical conditions or allergies on our sign-up form to ensure the safety and well-being of their child.

3. Respectful Behaviour:

Students are expected to treat each other with respect at all times. Any behaviour deemed disruptive or harmful to others may result in dismissal from the club.

4. Snack Policy:

Students are permitted to bring a snack to the club, but please ensure no snacks contain nuts due to allergy concerns.

5. Pick-up Time:

Parents/Guardians are required to pick up their child on time. While we understand that occasional delays may occur, continual late pickups may result in a late pickup fee. Late pickups will be considered on a term basis. If a child is picked up later than 10 minutes twice or more within a term, a fee of £5 per late pickup will be charged to cover Teacher/Coach extended working hours.

6. Cancelled Sessions/Teacher Absence:

In the event of unforeseen circumstances beyond our control, such as extreme weather conditions, school closures, staff illness, force majeure events, or other unexpected occurrences, Vibe Arts reserves the right to cancel club sessions. In such cases, efforts will be made to reschedule sessions or provide alternative arrangements. If we are unable to reschedule the session or provide alternative arrangements, we will send you a discount code for the cost of the club, which can be used for future Vibe Arts club bookings. Please note that we offer to reschedule sessions first, and only if rescheduling is not possible will a discount code be provided. We are not able to offer refunds.

7. Teacher/Coach Changes:

Vibe Arts reserves the right to change club teachers or coaches at any time without prior notice. Some sessions may be covered by cover teachers or coaches.

8. Enhanced DBS Checked Teachers/Coaches:

Our coaches are DBS checked and have received training in performing arts to ensure the safety and quality of our programs.

9. Complaints Procedure:

Any complaints should be made directly to Vibe Arts Principals Matthew Rowland and Alex Turney via email at mail@vibearts.co.uk.

10. Safety and Supervision:

Vibe Arts is committed to providing a safe and supervised environment for all students. While every effort is made to ensure the safety of our students, parents/guardians acknowledge that participation in our clubs involves inherent risks. Parents/Guardians understand that their child may be involved in physical activities and performances as part of the club, and they accept responsibility for any associated risks.

11. Data Protection:

Vibe Arts complies with the Data Protection Act and GDPR regulations. Personal information provided by parents/guardians will be used solely for the purposes of administering club activities and will not be shared with third parties without consent.

12. Change of Contact Details:

Parents/Guardians are responsible for informing Vibe Arts of any changes to their contact details. It is important to keep us informed of any changes to ensure effective communication regarding club activities and updates.

13. Changes to Terms and Conditions:

Vibe Arts reserves the right to update or modify these terms and conditions at any time. Parents/Guardians will be notified of any changes, and continued participation in the club constitutes acceptance of the updated terms.

Matthew Rowland & Alex Turney | Principals at Vibe Arts